



Dion Ukshini

Date of birth: 19/05/2005 | **Place of birth:** Prishtina, Kosovo | **Nationality:** Kosovar |

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ABOUT ME

IT Technician & Web Security Enthusiast with hands-on experience in building and managing web applications, troubleshooting systems, and supporting IT infrastructure. Skilled in web technologies including PHP, HTML/CSS, JavaScript, and MySQL, with a growing focus on cybersecurity and web application protection. Experienced in identifying vulnerabilities, working with basic penetration testing concepts, and improving system and network security. Passionate about developing secure, efficient solutions and continuously learning in areas such as automation, Python scripting, and cloud-based technologies.

WORK EXPERIENCE

IT TECHNICIAN (PROFESSIONAL INTERNSHIP) – AAB COLLEGE – 04/03/2026 – 30/05/2026 – PRISHTINA, KOSOVO

- Provided first-level technical support for hardware, software, and network-related issues.
- Installed, configured, and maintained desktop systems, printers, and mobile devices.
- Managed user accounts and permissions in Active Directory and provided Office 365 support.
- Assisted users with password resets, email issues, and application troubleshooting.
- Logged, tracked, and resolved support tickets using a ticketing system.
- Documented technical issues, solutions, and system configurations accurately.
- Performed basic network troubleshooting (connectivity, IP configuration, DNS issues).
- Ensured system security by applying updates, patches, and basic security practices.
- Supported users both on-site and remotely when required.
- Collaborated with team members and followed tasks assigned by management.

EDUCATION AND TRAINING

01/09/2020 – 10/06/2023 Fushë Kosovë, Kosovo

HIGH SCHOOL "Minatori"

Graduated with Honors and was in the IT department.

Extracurricular activities included debate, teamwork, and computer science of the IT department.

Field of study Information and Communication Technologies

20/10/2023 – CURRENT Fushë Kosovë, Kosovo

BACHELOR PROFESSIONAL "AAB College"

Field of study Cyber Security 2023

LANGUAGE SKILLS

Mother tongue(s): **ALBANIAN**

Other language(s): **ENGLISH**

SKILLS

Web & Cloud Security

Zero Trust policies | Monitoring, incident response, and traffic analysis | WAF configuration | HTTPS/TLS | Web Application Security (OWASP Top 10) | API security, input validation, authentication & authorization

Penetration Testing & Network Security

TCP/IP, DNS, DHCP, OSI model | Basic network troubleshooting (connectivity, IP configuration, routing issues) | Tools: Nmap, ffuf, WPScan, DNSRecon, Metasploit, Burp Suite, Nessus, Acunetix | Windows/AD exploitation, lateral movement, privilege escalation

Web Development & Databases

PHP, HTML, CSS, JavaScript, MySQL/SQL | Web application architecture, secure coding, responsive design

Automation & Programming

Python scripting for automation and security tasks | Data analysis | ML integration (basic/familiar)

CERTIFICATIONS

ICT ACADEMY "Introduction to Cyber Security" March - 2024

Completed a foundational course in cybersecurity covering key concepts of system and network protection, cyber threats, risk management, cryptography, and best practices for information and data security.

Cisco Networking Academy "Operating System Basics" May - 2025

Completed a hands-on training program covering operating system fundamentals, file systems, process management, and basic system configuration and troubleshooting.

Cisco Networking Academy "Ethical Hacker" November - 2025

Completed a hands-on training program covering ethical hacking principles, penetration testing, network and system vulnerability assessment, and advanced techniques for protecting digital infrastructure from cyber attacks.

PROJECTS

08/2024 - 12/2024

Fake News Detection with Machine Learning (Python)

Completed a project where I built a machine learning model to detect fake news! I used NLP techniques like tokenization, stemming, and TF-IDF, and trained models like Logistic Regression and SVM. The results were promising with high accuracy in distinguishing real news from fake news.

This project helped me enhance my skills in Machine Learning and NLP, marking another step in my professional development.

Technologies Used: Python, Scikit-learn, Pandas, NLTK

04/2025 - 06/2025

Rocket Ping- Network & Security Dashboard

Built a responsive web app to display LAN network metrics, device scanning, ping tests, and trust score analysis. Implemented secure API endpoints and activity monitoring.

Technologies: Next.js, TypeScript, Tailwind, Python scripts for network operations.

12/2025 - CURRENT

PhishTrace - Web Security Monitoring Tool

Developed a web application to monitor and analyze phishing attempts, implement basic security alerts, and provide insights on potential vulnerabilities.

Technologies: PHP, JavaScript, MySQL, Python scripting.